



RSR IT SOLUTIONS
making real connections

CONTACT INFORMATION:

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COMPANY INFORMATION:

DUNS: 101310578

UEI#: JXVBT34M8NLI

CAGE: 9H4E8

NAICS CODES:

541511

Custom Computer Programming Services

541512

Computer Systems Design Services

541513

Computer Facilities Management Services

541519

Other Computer-Related Services

541330

Engineering Services

238210

Wiring Installation Contractors

517112

Wireless telephone communications carriers
(except satellite)

**Minority-Owned, Small
Disadvantaged Business**

Certifications



Capability Statement

Company Overview

RSR IT Solutions LLC (RSR) founded in 2021, is a Maryland Minority Owned Small Business that provides Managed IT Services to small to medium-sized businesses for over two decades. Led by a team of certified, experienced, and resourceful engineers and technicians, our goal is to provide reliable and up-to-date network infrastructure that features the latest technology, all at the most competitive rates.

Core Competencies

We are adept at all aspects of system and software installation, configuration, maintenance, and problem resolution. Our detail-oriented workers have exceptional communication, facilitation, and technical skills. RSR provides:

- **Network Architecture/Engineering**
- **Wireless Engineering**
- **AWS Solutions Architect Professional**
- **Cyber Security**
- **Project Management**
- **IT Strategies**

Differentiators

RSR stands out from the competition through the following key differentiators:

- **Comprehensive Knowledge:** With a deep understanding of network analysis, cybersecurity, and various technologies such as AWS, LAN, WAN, and WLAN, we possess a broad range of knowledge to tackle complex IT challenges effectively.
- **End-to-End Services:** Our capabilities span the entire IT lifecycle, from system and software installation to configuration, maintenance, and problem resolution. This comprehensive approach ensures seamless operations and minimal downtime for our clients.
- **Strong Communication and Facilitation Skills:** We prioritize effective client communication and collaboration. Our team excels in understanding client requirements, providing clear explanations, and offering proactive support throughout the project lifecycle all while providing 24-hour support and emergency response.

Past Performance

Montgomery County Educational System

- Install, configure, and manage Cisco 9K switches and Cisco ISR 4000 Series routers for over 200 locations.
- Perform site survey and install over 4000 Cisco AP 2800 and AP C9120.
- Design, implement, deploy, and manage 4 Cisco 9800-80 WLC across two data centers to manage over 4000 access points for over 14000 users.

Thomas & Herbert, LLC.

- Leverage AWS cloud best practices to build and maintain highly scalable and highly available infrastructure.
- Automate infrastructure and operational processes using Python and JSON scripting languages.
- Deploy code to staging and production environments via git.
- Identify and resolve system performance risks and problems.
- Recommend improvements; maintain/monitor production and non-production systems to ensure infrastructure performs at maximum efficiency.

Automated Precision, Inc (API)

- Install, manage, and maintain anti-virus software for over 100 users.
- Setup Office 365 for the company's email system.
- Configure firewall and switches, review firewall rules and set policies.
- Manage, install, and configure Active Directory servers.